

HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE - 4TH DECEMBER 2012

SUBJECT: ANNUAL REVIEW AND EVALUATION OF PERFORMANCE 2011-2012

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To advise Elected Members of the outcome of the Social Services Inspection Evaluation and Review Report 2011-12, which has been completed by the Care and Social Services Inspectorate Wales (CSSIW) as part of the Inspectorate's response to the Annual Council Reporting Framework.

2. SUMMARY

- 2.1 The Statutory Guidance on the Role and Accountabilities of the Director of Social Services sets out a requirement for the Director of Social Services to report annually to the Council on the performance of Social Services and to set out plans for further improvement. The Annual Directors Report on the Effectiveness of Social Care Services for 2011-12 was presented to Council on 7th August 2012.
- 2.2 The Annual Council Reporting Framework, which governs the production of the Annual Director's Report, also requires CSSIW to review each local authority and provide an analysis of the Annual Director's Report and its supporting evidence (appendix 1).

3. LINKS TO STRATEGY

- 3.1 Statutory Guidance on the Role and Accountabilities of the Director of Social Services (Welsh Assembly Government, June 2009).
- 3.2 Annual Council Reporting Framework (Social Services Improvement Agency 2009).

4. THE REPORT

- 4.1 The introduction of the Annual Council Reporting Framework placed a responsibility on local authorities to analyse the effectiveness of the social care services that they provide. The Framework also gives a responsibility to CSSIW to provide assurances to the public and the Welsh Government that Social services are effectively delivered and that there are robust plans in place for further improvement.
- 4.2 In order to provide this assurance, CSSIW review and analyse each local authority's Annual Report and supporting evidence. From this analysis, CSSIW then produce a Social Services Inspection Evaluation and Review Report for each local authority.

- 4.3 The Social Services Inspection Evaluation and Review Report 2011-12 for Caerphilly county borough council is attached as appendix 1.
- 4.4 Following receipt of the Social Services Inspection Evaluation and Review Report, the local authority was offered 5 working days in which to consider and comment upon the contents of the report. The Directorate's response was provided to CSSIW on 1st October 2012 and the final report received on 1st November 2012.
- 4.5 A meeting is due to be held with members of CSSIW and the Directorate of Social Services Senior Management Team on 11th December 2012. The purpose of this meeting is to discuss the issues outlined in the Social Services Inspection Evaluation and Review Report and consider the CSSIW Inspection Programme for the coming year.

5. EQUALITIES IMPLICATIONS

- 5.1 This report is for information purposes, so the Council's Equality Impact Assessment process does not need to be applied.

6. FINANCIAL IMPLICATIONS

- 6.1 The Social Services Inspection Evaluation and Review Report 2011-12 does not have any specific financial implications for the local authority.

7. PERSONNEL IMPLICATIONS

- 7.1 There are no specific personnel implications arising from the Social Services Inspection Evaluation and Review Report 2011-12.

8. CONSULTATIONS

- 8.1 All consultation feedback was incorporated into the response submitted to CSSIW in October 2012.

9. RECOMMENDATIONS

- 9.1 Elected Members are requested to note the contents of the Social Services Inspection Evaluation and Review Report 2011-12 prior to the report being presented to Cabinet for final endorsement.

10. REASONS FOR THE RECOMMENDATIONS

- 10.1 Statutory guidance requires the Corporate Director Social Services to present the Social Services Inspection Evaluation and Review Report 2011-12 to Elected Members.

11. STATUTORY POWER

- 11.1 Statutory Guidance on the Role and Accountabilities of the Director of Social Services (Welsh Government, June 2009).

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Consultees: Albert Heaney, Corporate Director Social Services

Social Services Senior Management Team
Cllr. Robin Woodyatt, Cabinet Member for Social Services
Adult Services Divisional Management Team
Children's Services Divisional Management Team
Annual Council Reporting Framework Project Board

Appendix 1: CSSIW Local Authority Social Services Inspection Evaluation and Review Report
2011-2012.